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VEHICLE WARRANTY INFORMATION

The Butler Corporation Express Warranty is not extended or intended for use on any part and/or labor cost related to the vehicle. The vehicle warranty fulfillment is the responsibility, solely, of the vehicle manufacturer.

Please refer to the warranty literature that came with your vehicle or contact your vehicle manufacturer's local authorized "dealer" for information regarding the vehicle's warranty and the procedures to follow to maintain the warranty and/or obtain warranty assistance.

INTERIOR RUST AND CORROSION

Water and cleaning product leaks or spills can cause severe rust and/or corrosion to your Butler System and vehicle. The manufacturer's cargo area mat and padding were removed (when applicable) and replaced with a water and chemical-resistant floor covering when your Butler System was installed (unless otherwise requested). This covering was chosen for its ability to allow leaks or spills to dry more rapidly, helping to reduce rust and/or corrosion to the Butler System and vehicle's cargo area.

The mat and padding supplied by the manufacturer in the driver and passenger compartment was not removed. The padding that remains under the existing mat can absorb and retain moisture that will cause rust and/or corrosion to accelerate. Therefore, these areas should be inspected frequently and all leaks or spills should be dried immediately to help limit rust and/or corrosion. **Important: air bag sensors, diagnostic components, fuse boxes, wiring harnesses and related parts are located under the driver and passenger seats. Should any of these items or components be exposed to moisture or show signs of rust and/or corrosion, they should be inspected by your dealer and repaired or replaced immediately.**

VEHICLE MAINTENANCE INFORMATION

SERVICING AND REPAIRING THE VEHICLE

It is very important to maintain your vehicle in accordance with the vehicle manufacturer's recommended maintenance schedule.

It is also important for vehicle reliability and safety that the continual monitoring of the following systems be routinely performed: tires, brakes, exhaust system, all fluid levels, belts and filters, etc.

VEHICLE REPAIRS INVOLVING BUTLER COMPONENTS

Should it become necessary for your local vehicle dealer or technician to temporarily remove a Butler part or component in order to repair or adjust a vehicle component, please have that individual contact our service department prior to his/her involvement. We will review what must be done to accomplish the procedure successfully. We also have written instructions for procedures that require more detailed explanations. These instructions can be mailed, e-mailed or faxed directly to that individual's facility.

We recommend that you have your vehicle serviced at a local authorized dealer. Contact your local dealer's service department and show them your new Unit (Butler System and vehicle) soon after you accept delivery of your new Butler System. It would be important at that time to discuss with the service advisor that you would like to have all your vehicle maintenance performed by them and that you would like to establish a preventative maintenance schedule to help maximize the performance and life of your new purchase.

A good rapport with your local dealer is essential should a problem develop and you need prompt assistance.

MESSAGE TO ALL GM VAN PURCHASERS, LESSEES AND OWNERS

The Butler Corporation is recognized by General Motors as an upfitter (a company that makes extensive alterations or upfits to a vehicle for a specific purpose prior to being placed into service). The Butler Corporation is not a vehicle manufacturer's "franchised dealership." Therefore, the vehicle warranty fulfillment is the sole responsibility of the vehicle manufacturer and the vehicle manufacturer's "franchised dealerships," whether you purchase or lease a new vehicle through The Butler Corporation or supply your own vehicle.

All new Chevrolet and GMC vans purchased or leased through The Butler Corporation include General Motors 60 month/100,000 mile powertrain warranty.

NOTE: *The new vehicle warranty and the vehicle owner's manual provided by the vehicle's manufacturer contain specific information regarding your vehicle's warranty coverage. We recommend that you familiarize yourself with its contents.*

The installation of the Butler System generally does not affect the vehicle warranty. However, you should be aware that General Motors' warranty coverage may be denied if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications. It has been our experience that when a manufacturer's warranty coverage is denied, the denial is usually because the vehicle has not been maintained properly and/or routinely. All or some of these circumstances may be considered, including machine hours (calculated at one hour equals 33 miles) in determining the cause of a failure and/or whether the repairs will be covered under the vehicle manufacturer's warranty.

General Motors recommends that you retain receipts for all of your vehicle maintenance. Maintenance records and receipts can be very important when a question arises as to whether a malfunction has been caused by a lack of maintenance or a defect in material and/or workmanship. We also recommend that you have your vehicle serviced at a local authorized General Motors "franchised dealership." We advise you to contact your local General Motors dealership's service department soon after you accept delivery of your Butler System to show them your new Unit (the Butler System and vehicle). It would be important at that time to discuss with the service advisor that you prefer to have all your vehicle maintenance performed by them and you would like to establish a preventative maintenance schedule to help maximize the performance and life of your new purchase.

A good rapport with your local General Motors dealership is essential if a problem should develop and you need prompt assistance. You can rely on your local dealership to use genuine GM parts and approved practices.

The Butler Corporation's warranties are not extended, or intended or implied for use on any part and/or labor cost related to the vehicle. The vehicle warranty fulfillment is the responsibility, solely, of the vehicle manufacturer and/or its "franchised dealerships." The liability of The Butler Corporation shall be limited to the repair or replacement of the Butler System component(s) only. Complete warranty information for new and pre-owned Butler Systems and pre-owned vehicles is available upon request or at any time online at butlersystem.com.

NOTICE TO ALL VEHICLE PURCHASERS, LESSEES AND OWNERS

This notice is provided for your information when you have purchased, leased or provided your own vehicle for the installation of the Butler System with selected Optional Equipment.

Suspension Adjustments

To accommodate the Butler System Optional Equipment that you may have selected, your vehicle's suspension may have been adjusted to accommodate for weight distribution and suspension loading. These adjustments have been provided to ensure that the factory suspension geometry and ride height settings have been retained.

NOTE: These adjustments DO NOT alter the vehicle manufacturers' weight ratings.

VEHICLE/EQUIPMENT WEIGHTS

Definitions

Curb Weight: Curb Weight is the vehicle's weight without the driver, passengers or cargo. Curb Weight includes all the fluid levels topped up, a full tank of fuel and the vehicle's standard equipment.

Gross Vehicle Weight Rating (GVWR): GVWR is the vehicle manufacturer's maximum weight rating for the vehicle.

Gross Vehicle Weight (GVW): GVW is the weight of the vehicle, including Payload.

Gross Axle Weight Rating (GAWR): GAWR is the vehicle manufacturer's maximum weight that an axle is rated to carry. GAWR is separated into Front Axle Weight Rating (FAWR) and Rear Axle Weight Rating (RAWR).

Gross Combined Weight Rating (GCWR): GCWR is the vehicle manufacturer's maximum weight rating for the vehicle, including the Payload and a vehicle or trailer in tow.

Gross Payload: Gross Payload is the vehicle's maximum weight carrying capacity.

Payload: Payload is the weight carried in a vehicle, including options: equipment, cargo, fuel, water, and occupants, etc.

Net Payload: Net Payload is the Gross Payload less the Payload.

Manufacturers' Labels and Federal Stickers: Labels and stickers list the Vehicle Identification Number (VIN), GVWR, GAWR (Front and Rear), tire and wheel sizes and recommended tire pressures, etc.

PAYLOAD INFORMATION

It is important to know the GVWR, the Payload and the net Payload for your vehicle. The chart below is to be used as a guide only and is subject to changes by the vehicle manufacturer and/or The Butler Corporation. Please contact The Butler Corporation for related information on all other types of vans, cube vans and trucks.

	GM 2500 Series Regular Length (135" Wheelbase)	GM 2500 Series Extended Length (155" Wheelbase)	GM 3500 Series Regular Length (135" Wheelbase)	GM 3500 Series Extended Length (155" Wheelbase)
GVWR*	8,600 lbs.	8,600 lbs.	9,600 lbs.	9,600 lbs.
CURB WEIGHT*	-5,338 lbs.	-5,547 lbs.	-5,453 lbs.	-5,642 lbs.
PAYLOAD**	-2,690 lbs.	-2,690 lbs.	-2,690 lbs.	-2,690 lbs.
NET PAYLOAD	572 lbs.	363 lbs.	1,457 lbs.	1,268 lbs.

*GVWR and Curb Weight was provided by the vehicle manufacturer.

**The 2,690 lb. Payload listed above was determined by weighing the Butler System's Standard Equipment, Preferred Equipment Packages #1, #2 and #3; a full tank of fuel; two 150 lb. occupants and an additional 935 lbs. was allocated for the transport of 110 gallons of water.

NOTE: Additional options, equipment, cargo, fuel, water and occupants, etc. will increase the GVW and reduce the Net Payload.

Vehicle Loading and Weights

The number and size of the storage compartments and tank capacities have been maximized for the Butler System's value, convenience, operational requirements and overall versatility. It is the owner's/operator's responsibility to analyze the conditions for which the vehicle will be used and ensure that when adding or positioning Payload, the vehicle manufacturer's weight ratings are not exceeded. **See vehicle manufacturer's owners manual for important weight ratings, loading instructions and weight distribution, etc.**

Weights

Below are the approximate weights of supplies, fluids and additional equipment to assist in determining Payload.

Air Movers – 25–35 lbs.	Overhead Supply Hose Reel w/50 ft. hose – 33 lbs.
Automatic Pump-Out System – 14 lbs.	High-Pressure Hose (50 ft.) – 11 lbs.
Auxiliary 90-Gallon Fresh Water Holding Tank – 148 lbs.	Storage Platform – 80 lbs.
Dehumidifier – 85–120 lbs.	Shelving – 15 lbs. per linear ft.
Diesel Fuel – 6 lbs. per gallon	Upholstery Tool – 9 lbs.
Electric Vacuum Hose Reel – 29 lbs.	Vacuum Hose (50 ft.) – 23 lbs.
Floor Wand – 16 lbs.	Water – 8.5 lbs. per gallon
Gasoline – 6 lbs. per gallon	200-Gallon Fresh Water Tank – 142 lbs.
In-Line Filter Recovery System – 48–60 lbs.	210-Gallon Recovery Tank – 150 lbs.
Maximum Heat Exchange System – 52 lbs.	1 Gallon Detergent/Traffic Lane Cleaner, etc. – 9 lbs.
Maximum Vacuum/Blower System – 4 lbs.	2 ¹ / ₂ Gallon Detergent/Traffic Lane Cleaner etc. – 25 lbs.

Determining Weight and Weight Distribution

Vehicle weight and axle weights can be measured at a commercial scale and a federal or state weigh station.

Wheel Re-Alignment Recommendation

The vehicle manufacturer's wheel alignment was performed at the factory when the vehicle was empty of payload and may not be correct for the final weight and the distribution of weight being carried. Vehicle manufacturers recommend that a re-alignment be performed when the vehicle is loaded with the weight it will regularly be carrying and with the weight distributed in the vehicle as it would normally be transported.

Vehicle Owner's Manual

Please refer to the vehicle owner's manual for complete vehicle information and specifications.